



We're in this together. Please be kind.

As an essential service, we're here to serve you better. Here's how you can help us do that better:

Do ...

Be Patient

Government-prescribed precautions may mean you experience a longer wait to get into the store or to pay for your items.

Please be patient while we work as quickly as we can to serve you.



Remove Face Mask Temporarily for ID Verification

We are legally required to verify your age and identity when selling age-restricted products.

Please remove your face mask briefly so that we can responsibly verify your age.



Practice Safe Distancing

All Canadians are asked to practice physical distancing to help stop the spread of COVID-19.

Please maintain at least 2 meters (6 feet) between you and other customers.



Don't ...

Be Rude

Our staff are people too. They also have families and come to work to make sure you have access to the essentials you need.

Abusive behaviour towards our staff will not be tolerated.



Try to Purchase Age-Restricted Products Without Valid ID

We are required by law to verify your age to sell age-restricted products and we are required to observe it without exception.

Please briefly remove your mask and have your ID ready.



Get Tense

This is a difficult time for all of us and we realize that tensions may be running higher than normal.

We're here to help you. Please be patient, be safe, and be kind to each other.

